

Disability Worker Regulation Scheme

May 2026



The Victorian Disability Worker Commission (the Commission) and the Disability Worker Registration Board of Victoria (the Board) regulate all disability workers in Victoria through the Disability Worker Regulation Scheme (the Scheme).

The Scheme applies to all disability workers, regardless of how they are funded, the type of disability work they do, or the setting they work in.

The Commission and Board aim to improve the safety and quality of the Victorian disability sector through action and education.

What is the Scheme?

The Scheme has four main functions:

- A Disability Service Safeguards (DSS) Code of Conduct for all Victorian disability workers, which is consistent with the NDIS Code of Conduct
- Mandatory notification requirements for employers and workers to report conduct by disability workers that may put the people they support at risk
- An independent complaints service to raise concerns related to disability worker conduct
- Voluntary disability worker registration, which ensures disability workers meet independent standards for safety, skills and professionalism

For more information about the Disability Worker Regulation Scheme please visit our [website](#) and see the [Scheme brochure](#) or watch a [video about the Commission and Scheme](#).

Our aims

The Commission and Board aim to achieve the following outcomes by delivering the Scheme:

- Reduce harm, abuse and neglect of people receiving a disability service from a disability worker
- Increase the quality of disability services provided by workers and
- People with a disability can choose high-quality, safe workers.

How we regulate

We prioritise our regulatory effort by assessing harm, and risks of harm, to people with disability receiving a service from a disability worker. The Commission and Board seek to prevent non-compliance through education and support to comply, and use a range of regulatory tools where necessary to secure compliance.

This includes counselling workers, settling complaints by agreement, investigating conduct and issuing interim prohibition orders or prohibition orders to prevent a disability worker practising.

Help build a safer, stronger, disability sector

Working with disability service providers

The Commission and Board support disability service providers and disability workers to comply with their obligations, including by:

- Working with co-regulators in the disability sector to help people understand our role, help issues get where they need to go and reduce the burden on those with issues of concern
- Providing education and resources for providers and disability workers to support them to comply
- Partnering with organisations in the disability sector to deliver information and education about the Scheme.

Mandatory notifications

Disability workers and their employers are required under law to report conduct by disability workers that may put people with disability at risk. This is called a 'mandatory notification'.

For more information on mandatory notifications, visit vdc.vic.gov.au/notifications for:

- [Factsheet: Mandatory notifications - You must report unsafe conduct by disability workers](#)
- [Guidance for disability workers - Mandatory notifications](#)
- [Know your obligations brochure](#)

Alerts about prohibited disability workers

To receive an alert email when there is an update to prohibition orders, including interim prohibition orders, made about disability workers, visit: vdc.vic.gov.au/prohibition-order-updates

Check if a disability worker is registered

All registered Victorian disability workers are listed on the public register. To search if a disability worker is registered, visit: vdc.vic.gov.au/registration/find-a-registered-disability-worker

About the Victorian Disability Worker Commission

The Victorian Disability Worker Commission is an independent body established to better protect people with disability and build a stronger, safer disability sector. It is responsible for the Disability Service Safeguards Code of Conduct, setting the minimum expectations for all workers in Victoria supporting people with disability, and the complaints service. It can accept complaints and notifications, with powers to investigate and ban workers who put people's safety at risk.

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