August 2025

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| Disability Worker Code of Conduct |
| **Accessible** |

The Code of Conduct is a legal obligation under the *Disability Service Safeguards Act 2018* (Vic).

All disability workers in Victoria must comply with the Code of Conduct:

## Respect

1. Act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions
2. Respect the privacy of people with disability

## Quality

1. Provide supports and services in a **safe** **and competent** manner, with care and skill
2. Act with **integrity**, **honesty** and **transparency**
3. Promptly take steps to **raise and act on concerns** about matters that may impact the quality and safety of supports and services provided to people with disability

## Safety

1. Take all reasonable steps to prevent and respond to all forms of **violence against, and exploitation, neglect and abuse** of, people with disability
2. Take all reasonable steps to prevent and respond to sexual misconduct
3. Not **charge or represent higher prices** for the supply of goods for NDIS participants without a reasonable justification

If you suspect a disability worker has breached the Code, report it to the Victorian Disability Worker Commission (VDWC).

If you’re a worker, be the safe choice – register with the VDWC for free today.

Visit [our website](https://www.vdwc.vic.gov.au/) <vdwc.vic.gov.au> or call 1800 497 132  
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