

Disability Worker Code of Conduct

The Code of Conduct is a legal obligation under the *Disability Service Safeguards Act 2018 (Vic)*.

All **disability workers** in Victoria must comply with the Code of Conduct:

Respect

1. Act with respect for individual rights to **freedom of expression, self-determination and decision-making** in accordance with applicable laws and conventions
2. Respect the **privacy** of people with disability

Quality

3. Provide supports and services in a **safe and competent** manner, with care and skill
4. Act with **integrity, honesty and transparency**
5. Promptly take steps to **raise and act on concerns** about matters that may impact the quality and safety of supports and services provided to people with disability

Safety

6. Take all reasonable steps to prevent and respond to all forms of **violence against, and exploitation, neglect and abuse** of, people with disability
7. Take all reasonable steps to prevent and respond to **sexual misconduct**
8. Not **charge or represent higher prices** for the supply of goods for NDIS participants without a reasonable justification

If you suspect a disability worker has breached the Code, report it to the Victorian Disability Worker Commission (VDWC).

If you're a worker, be the safe choice – register with the VDWC for free today.



Visit vdwc.vic.gov.au or call **1800 497 132**

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