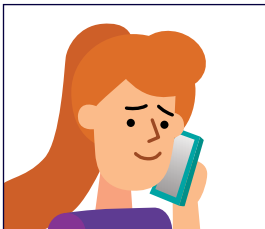


To make things better with your disability worker

Step 1

Tell us what happened



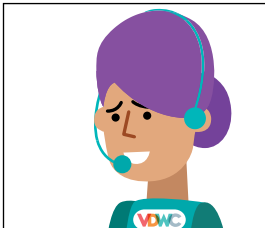
Step 2

Tell us how we can make it better



Step 3

We speak with your worker



Step 4

What we can do

- Help your worker fix the problem
- Act to make it safer

Complaints about Victorian Disability Services

Who to contact to make a complaint about a disability service or worker



Disability Workers Victoria only

Victorian Disability Worker Commission

1800 497 132

www.vdwc.vic.gov.au

complaints@vdwc.vic.gov.au

DFFH and TAC funded disability services Victoria only

Disability Services Commissioner

1800 677 342

www.odsc.vic.gov.au

complaints@odsc.vic.gov.au

NDIS funded supports and services

NDIS Quality and Safeguards Commission

1800 035 544

www.ndiscommission.gov.au

contactcentre@ndiscommission.gov.au