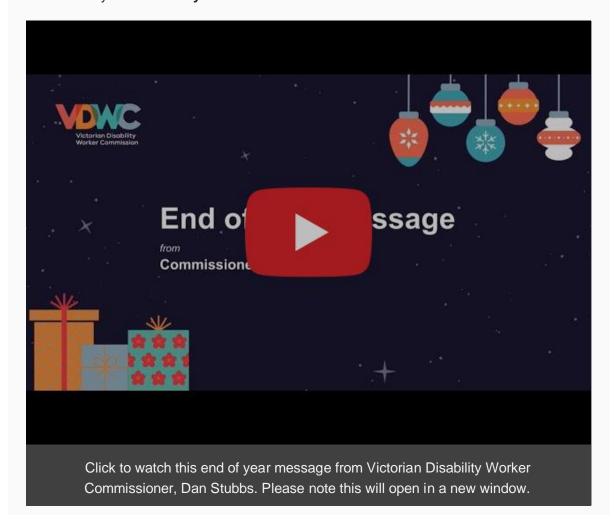


Update from the Commissioner

Thank you to everyone who joined us or contacted us throughout the year to contribute to a safer, stronger disability sector. I look forward to working with you in 2024.

I'm so pleased to remind us all of the highlights of 2023 and wish you a happy festive season in my short **end of year video here:**



If you have trouble accessing the video please go to the <u>VDWC YouTube</u> <u>link - https://youtu.be/gkvdb3nMJuk</u>

Looking ahead to next year, we look forward to doing even more engagement with the community, starting with the VALID Having a Say Conference in February - I hope to see many of you there! We also have plans to head out to other parts of regional Victoria, to ensure communities are aware of our work and to increase the safety and quality of disability services across Victoria.

Commission opening hours over the festive season

The Commission will be closed from **Monday 25 December 2023** and will reopen on **Tuesday 2 January 2024**. If you have a complaint or a query about registration, please leave a message on our phone line 1800 497 132 or email the Complaints team at complaints@vdwc.vic.gov.au or the Registration team at registration@vdwc.vic.gov.au during this time. These messages and emails will be checked regularly and the Commission will get back to you as soon as possible after 2 January 2024.

Time to register as a disability worker

If you're a disability worker that's been thinking of applying to register, why not make it your new year's resolution to get registered! Registration is currently free and allows workers to demonstrate their commitment to quality and safety. Visit our 'Get registered' page for more information.

We're here for you

Finally, if you're a person with disability, family member or disability worker and you see a worker providing services that aren't right, we're here for you. Let us know at www.vdwc.vic.gov.au/complaints.

As always, we encourage you to follow us on Facebook, X, LinkedIn and Instagram! You can find our social media pages via the icons at the bottom of this email.

Wishing you a happy festive season and new year. We look forward to the opportunity to work with many more of you in 2024.

Keep in touch

If our e-newsletter was forwarded to you or you'd like to help

subscribe your colleagues to the Commission's e-news go to: https://www.vdwc.vic.gov.au/subscribe

If you have any questions or comments, please get in touch via our website Contact us page, send an email to info@vdwc.vic.gov.au or call us on 1800 497 132.

For more information visit vdwc.vic.gov.au